

To whom it may concern,

This is Eduardo Vega. During 8 years I worked for Avaya within different positions. I met Mauricio Jasso 7 years ago when he Joined Service Desk Premium Support Team.

Since the first time I saw Mauricio taking care of our customers and working hardly as he uses to do, I realized he would become a team leader and I was not wrong as in few months he became one of the must important engineers at work.

I would like to take this opportunity to highly recommend Mauricio Jasso for admission to your Company as he is an excellent Engineer and also a great leader.

I've known Mauricio and worked closely with him for about 4 years, during which we've collaborated on different roles. During the first years we worked as Customer Support Engineers for Avaya and with the Time I became his Manager. During this period of time I always received great support from Mauricio and I have learned from him a lot.

When Mauricio was invited to join Avaya I was 100% sure that he would become an excellent engineer and I was not wrong as he has proved his professionalism and ability to quickly learn new technology and become a leader.

During the time I have been working with Mauricio at Avaya I have always learned from him as he is not only a good engineer but an excellent Mate.

During these years Mauricio has proven he is not afraid of new challenges and he has always produced outstanding results. He has the ability to accomplish the results that the company demands balancing the excellent relationship with coworkers and his qualities to diagnostic and solve problems.

Mauricio has my personal respect and I am sure he will be an asset at your Company.

Please do not hesitate in contact me at any time.

Sincerely,

Vega Viazcón E.

Eduardo Vega
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